PATIENT RIGHTS AND RESPONSIBILITIES

The Decker Student Health Services Center is committed to providing students with health care in a manner that clearly recognizes individual needs and rights. To reach and maintain optimal wellness, students should work in partnership with their health care providers. It is within this collaborative framework that the following patient rights and responsibilities are identified. If, for any reason, you do not understand these rights or you need help understanding them, the Health Service must provide any assistance necessary to clarify this information and make it understandable.

As a patient at the Decker Student Health Services Center, you have the right:

1. To be treated with respect, dignity and consideration without discrimination as to race, color, religion, sex, national origin, ability, and sexual orientation.
2. To have all aspects of your care explained to you in understandable terms and any questions answered concerning your diagnosis, treatment, and prognosis.
3. To receive all information necessary to participate in decisions about your care and to give your informed consent to any diagnostic or therapeutic procedure.
4. To know the name and position of any University Health Service provider and to request a different provider if one is available.
5. To be assured of the confidential treatment of disclosures and records and to have the opportunity to approve or refuse the release of such information except when release of specific information is required by law or is necessary to safeguard you or the University community.
6. To refuse any medical treatment or procedure and to be informed of the consequences of such a decision.
7. To expect that your personal privacy will be respected by all University Health Service staff.
8. To receive information and/or guidance for continuing care to maintain optimal health.
9. To an explanation of any financial obligations or charges incurred at the University Health Service.
10. To express concerns and/or comments about the care and services you are receiving, without fear of reprisals, and to be responded to by the appropriate administrator.
11. To review your medical record according to Section 18 of New York State Public Health Law.
12. To refuse to participate in any research project.

As a patient at the Decker Student Health Services Center, you have the responsibility:

1. To provide accurate and complete information about your past health history, that of your family, current status, relevant personal habits, and any other information pertinent to the public health of the campus community.
2. To ask questions if you do not understand your diagnosis, treatment, prognosis, or any instructions.
3. To keep appointments on time or to cancel appointments in a timely fashion.
4. To meet financial obligations incurred as a result of your health care, both on and off campus.
5. To comply with health form requirements.
6. To follow medical instructions and complete treatment as ordered and be responsible for your own actions if you choose not to follow your plan of care.
7. To be considerate of other patients and University Health Service personnel.