

IMPORTANT INFORMATION ABOUT YOUR SPECTRUM SERVICE

See below for details

May 21, 2018

Dear SUNY Internet Subscriber,

On July 31st 2018, the agreement between Spectrum and Binghamton University will be dissolving. As a result the Binghamton University Telecommunications Office will no longer provide billing and service for your Internet account.

What do I need to do?

You can still enjoy Spectrum directly. Spectrum is offering "new customer" introductory packages to you. Bring this memo with you to the local Spectrum store at:

483 Plaza Drive Vestal, New York 13850

A Spectrum Representative will work with you to find the package that best fits your needs.

With Spectrum, you can enjoy three great services:

Spectrum TV[™]

- HD is FREE with all Spectrum packages
- Stream live TV and On Demand anywhere in your home on your devices with the Spectrum TV App
- Catch LIVE sports and your favorite shows on-the-go with access to 80+ channel apps

Spectrum Internet[™]

- Fastest Internet STARTING speed available for the price
- No data caps or extra fees
- FREE Internet modem

Spectrum Voice[™]

- Unlimited local and long distance calling in the U.S., Canada, Mexico, Puerto Rico and more
- No added taxes or fees like the phone company charges you
- FREE 411 calls and Voicemail

There are no contracts, no early termination fee, and a 30-day money-back quarantee.

Sincerely,

Joni A Brengman

Client Services Director

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