



SMS Terms and Conditions

This page provides the terms and conditions regarding SMS messaging communications from the Information Technology Services at Binghamton University.

The Information Technology Department utilizes an SMS messaging service to disseminate communications to faculty, staff, and students regarding issues related to IT services.

Messages will be dispatched exclusively to individuals who choose to enroll in this program.

Participation in this service is not a prerequisite for accessing IT services offered by the university. This service delivers information via text messaging that the university considers beneficial and relevant to services concerning ongoing issues within Team Dynamix ITSM.

Opt-in

Faculty, staff, and students may opt-in to receiving text messages (i.e., SMS messages) by completing an SMS Consent Form on the [Binghamton University Telecommunications](#) website.

Messaging Costs

Standard message and data rates from your wireless carrier may apply. When you opt-in to receive SMS messages, you are responsible for any carrier fees such as data plan charges, text messaging charges, tolls, out-of-area roaming, and other charges. Messaging frequency per month varies based on your student status and associated actions. Check with your mobile operator for details on receiving text messages (SMS).

Carriers

All mobile carriers from Binghamton University Information Technology Services (ITS) may not support SMS communications. Message and data rates may apply.

STOP/Opt-out Information

If you wish to stop receiving text messages related to ITS service updates, you can text **STOP** to opt out. You may also update your preferences through the Telecommunications website. Please note that opting out will prevent you from receiving all future ITS-related SMS alerts, including notifications about outages, maintenance, or system updates, unless you re-subscribe.

Privacy Policy

The ITS Privacy Policy governs your use of Binghamton University's ITS SMS service. Binghamton University will never request—nor should you share—personally identifiable information, B-Numbers, passwords, or other sensitive data through SMS. All mobile information shared with ITS will remain confidential and will only be used by ITS representatives to communicate important service-related updates. The University does not share mobile numbers or SMS data with third parties.

Help

For questions or assistance related to ITS SMS communications:

- Email: Mitel@binghamton.edu
- Call/Text: 607-777-6961