

What to do in a **TECH TRAGEDY**

1 The scenario...
it's SUNDAY...



DUE DATE APPROACHING...



2 **ALERT!**

TROUBLE CAUSED BY...
VIRUS,
PHISHING,
BAD PASSWORD,
BAD LINK,
OUTDATED SOFTWARE,
CAN'T CONNECT,
AND MORE...

3 First **TRY THIS...**



On your cell phone,
friend's computer or
a Lab computer,
GO to: binghamton.edu/ITS/self-help

Live on campus?
check with your ResCon.

FOR helpful TIPS to resolve computer trouble.

4 & Then This...



Later

IN MOST CASES
The Help Desk can assist you.



5 FOR **SUCCESS!**



PHEW!
A HAPPY BING. U STUDENT



HAPPY & Healthy LAPTOP

Palmer

TO AVOID THIS FROM HAPPENING

GO NOW to: <https://binghamton.edu/ITS/self-help>

Powered by I.T.S.

<https://helpdesk.binghamton.edu> 607.777.6420

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