



# **NEW YORK STATE UNIVERSITY POLICE**

**BINGHAMTON UNIVERSITY, P.O. BOX 6000, BINGHAMTON, NY 13902-6000**  
**607-777-2054 (OFFICE) 607-777-3376 (FAX)**

## **HOW TO REPORT AND RESOLVE A PROBLEM WITH A UNIVERSITY POLICE OFFICER**

Most interactions between University Police Officers and members of the campus community are amicable, and much of our work involves educational initiatives. Our commitment to law enforcement is based on respect for individual rights. At times the work of any police agency is inherently dangerous and often confrontational. An officer's intervention often involves extremely difficult circumstances in which confrontations and miscommunications between members of the campus community and the police may arise.

The University Police urge resolution of complaints through informal means whenever appropriate however, if you believe you were treated unfairly or unprofessionally by any University Police personnel and want to lodge a formal complaint, you are encouraged to seek assistance through the process outlined below:

1. Complete the attached Formal Complaint Form. Be sure to sign and date the form.
2. Send or bring one copy of the attached forms to:

Chief of University Police  
Couper Administration Building  
Room G24D  
Phone 777-2275

3. You may, but are not required to, send or bring one copy of the completed forms to:

University Ombudsman  
Library South  
Room G526  
Phone 777-2388

New York State Law and applicable collective bargaining agreements forbid disclosure of personnel related information regarding sworn police officers; therefore, the University may neither confirm, nor deny, whether any personnel action has been taken related to your complaint.

