What’s happening on campus?

PCI Compliance moves to New Office

The PCI Compliance function is now a part of Risk Management and Administrative Compliance and the PCI Compliance Officer now reports to the Director of that area, Eric Backlund. As a result of this change, Steve Duseau is now located in AD-214. All other contact information remains the same and the campus directory has been updated accordingly.

P2PE Solutions

Campus Recreation has implemented Fusion software from Innosoft of Canada and our colleagues in Recreation are well into their Fusion training program. August 1st is the expected “go live” date for the new software. Bluefin’s P2PE solution is not available with Fusion. However, two validated solutions are integrated with Fusion. One is by Shift4 and the other is from FreedomPay. Currently, it looks like we will be using FreedomPay’s P2PE solution. They have been in the business as long as Bluefin and hopefully they can offer us some alternatives to Bluefin elsewhere on campus.

The Anderson Center has chosen Patron Manager to replace their current ticketing software. Patron Manager is available from a New York City based firm called Patron Technology. This company has a partnership with Bluefin Payment Systems. With Patron Manager, Bluefin’s P2PE solution provides the payment platform for in person payments. Additionally, Bluefin provides the channel for Patron Manager’s eCommerce payments as well. The Anderson Center plans to make the change to Patron Manager in mid December.

Did you know?

There is a wealth of information available on the shared drive to assist you in achieving compliance for your department. If you are having any difficulty accessing the shared drive, please contact Steve Duseau immediately.
Compliance Issues

I. Annual Training - Out of approximately 230 employees, only 22 have not completed the training. Thank you very much to those who have. I will be in contact with those who haven’t.

II. An Attestation of Compliance (AoC) is needed from your third party vendor UNLESS that company appears on the Visa Global Registry of Service Providers. In that case, please take a screen shot of the listing from the Visa web site and place it in your department’s folder on the shared drive. Thus far, no department has provided an AoC nor a VGR listing for 2017. Here is the breakdown by department:
1. Anderson Center: use VGR for Accesso LLC
2. Athletics: an AoC is needed from Agile Ticketing
3. Auxiliary Services: an AoC is needed from each contractor (Sodexo, B&N, etc.)
4. Campus Recreation: use the VGR for CSI Software
5. Campus Telecom: Nelnet is on the VGR, the makers of Pinnacle are not
6. Fleishman Center: PayPal is on the VGR (Sypmlicity not in use for payments)
7. Foundation: iModules and Ruffalo Noel Levitz are both on the VGR
8. Graduate School: An AoC is needed from Technolutions
9. New Student Programs: An AoC is needed from VisualZen
10. Parking: T2 Systems is on the VGR
11. RF: PayPal is on the VGR (Includes Watson I/O and FBC)
12. Student Accounts: Nelnet is on the VGR
13. Student Association: An AoC is needed from University Tickets

What Merchants Should Do to Help Prevent Credit Card Fraud
As criminals continue to evolve their techniques, it is important for merchants to also evolve their fraud prevention strategies. Review your departmental payment card procedures and ensure all staff understand your procedures and are following them. Below are a few questions that should be asked:

- Are you having employees compare consumer IDs to the payment card?
- Are they comparing signatures on the receipt to the card?
- Would address verification be able to help in your environment?
- Are employees participating in security awareness training?
- Do employees know how to report and respond to potential fraud?
- Do your payment card procedures and departmental procedures outline how the EMV terminals are to be configured and utilized?
- How are you identifying and preventing fraud online?
- Can you limit quantities, implement a delay when ordering, etc.?