

The Binghamton University Call Center serves as the first point of contact between callers and various campus offices. Good customer service and verbal communications skills are essential for this position. SIAs are required to work a minimum of six hours/week with a maximum of 29 hours/week during the semester and breaks. The Call Center is ONLY accepting applications from freshmen and sophomores, due to the training requirements for the position. Students who can commit to working over the summer and winter breaks will be given more consideration and are strongly encouraged to apply. Students who perform well are given pay raises and also the opportunity to advance within the Call Center. This job is fully on campus so you don't need to worry about transportation off campus. Hours are 8am-5pm during the Semester and 8am-4pm on breaks. Students, once hired, may remain employed for their entire collegiate experience.