Binghamton University Call Center is hiring Student Information Assistants (SIAs)

Call Center SIAs serve as the first point of contact between callers and nine different campus offices. Good customer service and verbal communications skills are essential for this position. SIAs are required to work a minimum of six hours/week with a maximum of 29 hours/week during the semester and breaks. The Call Center is ONLY accepting applications from freshmen and sophomores, due to the training requirements for the position. Students who can commit to working over the summer and winter breaks will be given more consideration and are strongly encouraged to apply. Students also have the opportunity to participate in a Mentorship Program which gives them individualized access to professional staff as a means of enhancing their professional development and the opportunity to take on leadership roles within the call center.