



HTH Worldwide Global Health and Safety Services

As an HTH member, you are eligible for Global Health and Safety Services **24** hours a day, **365** days a year.

What to do in the event of a medical emergency

Members should go immediately to the nearest physician or hospital and then contact HTH's Call Center:

- HTH Worldwide Global Health and Safety (call collect): +1.610.254.8771
- Toll Free Inside the U.S.: 1.800.257.4823
- globalhealth@hthworldwide.com

What to do if you need to see a doctor

Contact HTH's Call Center to schedule your appointment and arrange for Direct Pay with one of our doctors:

- HTH Worldwide Global Health and Safety (call collect): +1.610.254.8771
- Toll Free Inside the U.S.: 1.800.257.4823
- globalhealth@hthworldwide.com
- hthstudents.com or the mPassport app.

Making an appointment with a physician: Contact HTH's Global Health and Safety team to make an appointment for you. If you make your own appointment contact HTH Worldwide (with as much notice as possible— typically at least 24 hours) prior to your appointment so we can provide the doctor's office with the information required to arrange Direct Pay. This is necessary when scheduling follow-up appointments as well. In many countries providers require payment at the time of the visit. If this guarantee is not arranged prior to the visit, the physician may require payment up front from you.

HTH Provider Community

HTH members have access to health professionals who are English-speaking, Western-trained and have a formal business relationship with HTH.

Emergency Evacuation and Centers of Excellence

HTH Worldwide maintains a 24/7 call center to assist members with everything from routine requests to medical emergencies. HTH coordinates emergency services with a worldwide network of Physician Advisors. Members in need of life-saving medical intervention are treated in Centers of Excellence in the U.S. and around the world.

mPassport App

- Search providers for medical, dental, or mental health care and locate them using GPS technology.
- Request an appointment with a trusted HTH Worldwide provider.
- Arrange Direct Pay for future appointments to secure cashless access to care.
- Find a medication's availability, generic name, and local brand name.
- Translate medical terms and phrases for many symptoms and situations; use the audio feature to play the translation.

Get Started

Once registered on hthstudents.com, download the mPassport app and login with the email address and password created when registering on the website. If you have not previously registered, you can register directly through the app.





Global Health and Safety Services



Services for Members

In case of serious injury or illness contact HTH to:

- Facilitate hospital admissions for emergency care
- Arrange emergency evacuation services

To get the medical care you need, contact HTH to:

- Schedule an appointment with a qualified doctor, dentist or behavioral health professional
- Explain insurance benefits and coordinate direct payments to hospitals and doctors
- Monitor inpatient and outpatient care
- Help you fill prescriptions locally or receive prescription pharmaceuticals while abroad
- Help you replace corrective lenses or medical devices or equipment
- Arrange transportation, escorts, accommodations and visas for medical treatment

To help you manage expected and unexpected medical needs, HTH enables you to:

- Understand health and security risks in your destination
- Select an English-speaking doctor with proper training and credentials
- Identify the best hospitals in your destination
- Make contingency plans to leave a medically underserved area
- Understand treatment options
- Translate brand names of drugs, medical terms and phrases
- Communicate with family members and your organization during a crisis

To meet your special needs, HTH will:

- Coordinate personalized security consultations for specific destinations
- Make referrals for legal assistance
- Arrange repatriation of mortal remains
- Coordinate emergency cash transfers
- Coordinate passport replacement

Internet Resources

HTH Worldwide's unique **Global Health and Safety Resources** give travelers the medical information and assistance services they need to travel safely. These databases and tools are available through the internet or **mPassport** mobile app.

Doctor and Hospital Profiles Search the database of profiled HTH doctors and facilities in the HTH contracted community.

Brand Name Drug Translation Guides Find the country-specific brand name under which common prescription and over-the-counter medications are sold.

Medical Phrase and Term Translation Guides Translate idiomatic healthcare terms ("hay fever", "CAT scan") and critical healthcare phrases ("When can I travel?") in six common languages.

CityHealth Profiles[®] Learn critical information about healthcare services in the world's most popular destinations including emergency phone numbers, high quality hospitals, vaccination requirements, pharmacy information and more.

Security Profiles – Peruse up-to-date country level information about political climate and communication infrastructure. This is done at city level and focuses on the prevalence of crime and terrorism and on the reliability of police, hotels and transportation.

Health and Safety Alerts – Get the health and security news you need posted to your News page and sent to you via email or Short Text Messages (SMS). You can choose to have a daily briefing of alerts sent to you filtered by the countries of your choice. Sign up for personalized alerts in the "News" section of hthstudents.com, under "My News", "Manage Security Alerts."

For a valuable source of timely insights on safe and healthy travel, visit www.healthytravelblog.com